

AUTOMATING BUSINESS PROCESSES

**TaskCentre**®

**Nylacast automates employee tasks and enforces company best practices with TaskCentre®**



“Business now demands that decision makers have real-time, exception-based information to hand and automation is the only way to ensure this is delivered all the time, every time.”

**Richard Hopfl, ERP Co-ordinator for Nylacast**

XKO Software

**TaskCentre**®

The UK's leading Business Process Management Solution

### **Business Requirements**

- ⇒ Greater financial visibility of employee or departmental transactions
- ⇒ Automated provision of real-time reports to senior management
- ⇒ Monitoring and enforcement of company health and safety procedures.

### **Solution Deployment**

- ⇒ The automation of management report generation and delivery from their XKO application

#### ► **Company**

Nylacast

#### ► **Industry**

Designer & Manufacturer  
of Machinery &  
Components

#### ► **Geographies**

International

### **Business Benefits Delivered**

- ⇒ Improved decision-making by senior management
- ⇒ Proactive monitoring and enforcement of health and safety procedures
- ⇒ Eradication of costly administration and associated material costs
- ⇒ Employee accountability
- ⇒ Increased flow of financial information between international divisions

## Case Study: Nylacast

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# TaskCentre

Orbis Software (UK)

Nylacast Ltd has become synonymous with innovation, quality and technical excellence in relation to cast nylon development. Indeed, the divisional integration between materials, components and technology has become a trademark for the company in providing its products to a wide range of customers.

Its successful formula is being applied to extrude general and advanced engineering plastics to align themselves as a complete solution provider in the field of engineering polymers.

As a company, they have over 400 employees and have a turnover in excess of £35 million.

### **Nylacast and its initial interest in TaskCentre®**

The manufacturing industry as a whole represents a sixth of the UK's economy and directly employs 3.5 million people. Yet, with competition from abroad continually increasing, companies such as Nylacast are constantly looking for new ways to maintain their market leadership. In this instance, Nylacast was looking to leverage the true capabilities of its existing IT infrastructure by automating those employee administrative tasks that cost the company time and money.

Richard Hopfl, ERP co-ordinator for Nylacast, highlighted in more detail why they initially deployed TaskCentre®, "At Nylacast we use a very powerful ERP application by XKO software but with the rapid growth of our business, employees

were finding that they required more automated information based on exceptions." He continued, "TaskCentre's ability to extract, format and distribute information either by exception or schedule quickly addressed the information requirements of key company decision-makers."

### **The Purchasing, Accounts and Health and Safety departments of Nylacast benefit from intelligent automation.**

All company departments are run according to business rules and repetitive administrative tasks and it is these business processes that generate company revenue. However, business growth can and does slow down a department's ability to process PO's effectively for example.

The traditional approach to resolving this would be for existing employees to work longer or for the company to take on new members of staff. Yet, through TaskCentre®, Nylacast has not only automated these processes but it has freed-up existing employees to focus purely on business development activities. Richard was quick to highlight the impact TaskCentre® has made on the purchasing department, "Previously, a great deal of employee time was committed each day to indentifying purchase invoices due and splitting purchase orders by division." he continued, "Now TaskCentre® does this automatically which means these activities are completed quicker and members of staff are free to focus on revenue generating tasks."

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It is widely accepted that information is now the currency of business. Businesses with access to real-time, exception-based information are better able to make informed decisions based on actual conditions and this is crucial to those members of senior management.

Richard was keen to highlight the importance of TaskCentre® to the directors of Nylacast, "A director's ability to manage the business is always partly determined by the information he is provided with." He continued, "Business now demands that decision-makers have real-time, exception-based information to hand and automation is the only way to ensure this is delivered all the time, every time."

Now Nylacast's finance director is provided with real-time updates on clients exceeding their credit limits thus eradicating the need for administrators to waste time continually querying, formatting and distributing information from their ERP application. Furthermore, the managing director now has greater financial visibility of this international divisions as TaskCentre® dynamically sends details of raised PO's directly to him via e-mail.

Aside from the more common business areas in which companies use TaskCentre® to automate business processes, Nylacast has also used it to monitor and automate reporting on its health and safety activities. Indeed, with today's compensation culture it has never been so crucial to proactively safeguard against company vulnerabilities and to ensure that

employees are adequately protected. This was stressed by Richard, "We have health and safety procedures to protect our employees and we use TaskCentre® to enforce those procedures." he added, "If a health and safety task is not fulfilled or an employee fails to complete his training the relevant safety manager is alerted. This proactive approach to health and safety safeguards company protocols and ensures employee accountability."

### **Nylacast and its future vision for TaskCentre®**

The strategic automation of business processes is an on-going activity for all companies and TaskCentre's drag and drop interface makes this a pain free activity. In the case of Nylacast, its aim now is to increase the flow of critical information between the UK headquarters and its international divisions, "The main thrust of our TaskCentre® activity will be to replicate everything we've achieved in the UK within our international divisions." said Richard, "This will deliver us with further cost savings and greater productivity per employee."

When asked to provide a final comment on TaskCentre® Richard said, "Our ERP application has everything we need in terms of information but the automation capabilities of TaskCentre® ensures that critical information is delivered to senior management when they most need it. You cannot put a price on having the right information at the right time."